



Privacy Policy

Cigna is concerned by the protection of the privacy of users visiting CignaEurope.com and with the data protection of our clients. We shall protect your personal data and to use this data in a proper way, in accordance with law.

“Cigna” refers to Cigna Corporation and/or its’ subsidiaries. Products and other insurance services are only provided by the insurance companies and other subsidiaries of Cigna Corporation, which employ the majority of “Cigna’s employees”. Cigna Corporation is just a holding.

We will let you know via our website any time that we update or modify this privacy policy.

General Remarks

When you visit CignaEurope.com, you will have the possibility to provide us with personal data to enable you to interact with our site. We may also collect data automatically when you use our site.

Personal data is any information which can be used to identify a person (called “the user”). The user will have the opportunity to volunteer personal data in an electronic format that will be transmitted via our site, or via email or that will be collected automatically on our site. The cookies accessed via our site may store the following personal data: name, email address, postal address and phone number, but you will always be able to prevent the collection of this data. All cookies used by our site are configured in such a way that they cannot be accessed from other sites.

User data also includes the information obtained by our website software in internet. Some areas of CignaEurope.com are supplied to Cigna by external providers. These service providers are obliged to protect personal data in the same way as CignaEurope.com protects this information.

The site CignaEurope.com contains links to other web pages. We will not be liable for the use of these sites.

How does CignaEurope.com use your personal data?

CignaEurope.com processes user data, including IP address, the version of the software programme of the user and domain, obtained through the user’s navigator and cookies, as a means for managing the site and for improving the service. We do not use data for direct marketing purposes nor for offering services to the users. CignaEurope.com respects the provisions contained in Directive 95/46/EC of the European Parliament and of the Council of 24 October 1995 on the protection of individuals with regard to the processing of personal data and on the free movement of such data in respect of the data of the users.

Some areas of CignaEurope.com would require processing personal data in order to provide services required by the user. The conditions for using such services are contained in the agreements between CignaEurope.com and its users. CignaEurope.com respects the provisions contained in Directive 95/46/EC of the European Parliament and of the Council of 24 October 1995 on the protection of individuals with regard to the processing of personal data and on the free movement of such data in respect of the data of the users.

We do not share information obtained at CignaEurope.com with our subsidiaries unless it is necessary for a common business activity. Personal data provided by users to CignaEurope.com will be incorporated to the personal data files of which Cigna is the holder, and will be kept with total confidentiality.

CignaEurope.com does not transfer any personal data to third parties unless a competent authority asks for it or the data holder itself organizes the transfer.

Security

Cigna protects the privacy of the users through different security measures such as “firewall” and other database protection systems. The user should understand that protection measures on the internet do not guarantee security. Cigna protects personal data by complying with the security measures prescribed in the Data Protection Directive.

Data Correction and Deletion

Users have a right of access, rectification and opposition in respect of personal data held by Cigna. If you want to have some data provided by you rectified, or deleted, just send an email to the corresponding Cigna division with the correction or request that you want to have done. This is the more secure form for you to communicate with us.